

BOARDERS

We will accept exchanges or returns of unworn or unused items purchased from our online website within 14 days of the order date.

Full price items can be returned for exchange, store credit or full refund.

All sale items can be returned for exchange or store credit only.

Please follow steps below of how to return your item:

1. Re-pack your items, with all original undamaged packaging.

It should be exactly as you received it and not to be taped or postage label stuck to packaging.

All items that are not received as per sent, damaged and/or missing packaging, will be charged a processing fee of 25%.

2. Fill in all details below

3. Send back to the following address:

**Boarders Skate Snow Returns
646 Pittwater Road
Brookvale, 2100 NSW**

Order Number: _____ Full Name: _____

Exchange

Store Credit

Refund

Product Name	Size	Colour	Reason Code	Exchange Request

Reason Code:

1. Ordered Incorrectly | 2. Ordered Wrong Size | 3. Change of Mind
4. Incorrect item received | 5. Faulty or Damaged

All return postage costs are at your own expense, unless the item arrives not as ordered, damaged or is deemed faulty.

For incorrect or faulty items please send us an email with a photo before returning the item via email boardersonline@outlook.com.

For further information please visit our Returns page on our website.

Please note all returns are processed within 3 working days of item being received to our warehouse.